



Ice Cream Hut / Marina Assistant

NEW FOR 2024!

We are looking to build a small team as we continue to grow after another fantastic season based at The Swan Hotel & Spa at Newby Bridge. New for 2024 we are looking after The Swan's ice cream hut and need your help! If you, or anyone you know, would like weekend/school holiday work serving ice cream and helping out with general duties at the marina then please get in touch.

Responsibilities:

- Serving ice cream to customers ensuring you are polite and friendly at all times
- Keep the ice cream hut clean and tidy
- Note down daily stock levels to pass onto manager for ordering
- Help out the paddleboard team when quiet to keep the marina area tidy and all equipment clean & organised ready for hire.
- Be the friendly face of the marina and welcome customers/let them know when an Instructor will be back if they are out on the water.
- Passers-by may ask us about general information in regards to the area or the West Windermere Way path that runs through the marina – always be polite and approachable.

Desirable Qualifications/Experience:

- Knowledge of the Lake District and local area
- Customer service experience
- Outdoor Emergency First Aid

Hours:

Shift length may vary. Hours of work will be weather dependant, but we hope to open the ice cream hut on weekends and throughout school holidays from 12pm – 4/5pm depending on the weather and how busy the marina is. You do not have to be available every weekend or every day in the summer holidays, but flexibility to work around the business needs is favourable.

Qualities We Are Looking For:

- Friendly, approachable, enthusiastic
- Enjoy working on your own and part of a team
- Enjoy working outside (hours are weather permitting)
- Good communication skills contributing to a safe, enjoyable and professional workplace
- Flexible to cover busier periods and potentially be available at short notice if needed (we will always try to offer shifts with as much notice as possible)



If you are interested in working in a fun outdoor environment with a company whose main focus is to be supportive, encouraging and inspiring then we would love to hear from you!

Email us at: admin@paddleboardthelakes.co.uk **or send us a message via**
Instagram: @paddleboardthelakes



Paddleboard Instructor & Paddleboard Assistant

Paddleboard The Lakes are hiring!

We are looking to build a small team as we continue to grow after another fantastic season based at The Swan Hotel & Spa at Newby Bridge. We deliver paddleboard lessons and offer equipment hire to people of all ages and abilities and want to share our passion and belief in the positive benefits that being out on the water can bring. Both job roles would suit energetic, enthusiastic individuals with an interest in delivering water sports activities in a beautiful part of the Lake District.

Instructor Responsibilities:

- Overseeing activity sessions and creating a great customer experience.
- You will plan, prepare and deliver paddleboard lessons to adults and children. Alongside this, you will be expected to provide safety boat cover, manage hire equipment and take bookings. As we are a small business, flexibility and openness to a range of tasks, duties and work is essential.
- Lessons will be delivered to a high standard, helping customers develop their confidence and paddleboarding technique while ensuring policies, procedures and guidelines are followed at all times.
- Set up and pack down of all kit/equipment required each day (wetsuits, buoyancy aids, paddle boards, paddles, etc.)
- Checking customers in on arrival and making sure they have completed their activity waiver form.
- Providing customers with the correct equipment required for their activities, and delivering a safety briefing prior to their activity.
- Assisting in cleaning duties; equipment, changing rooms, etc.
- Inspecting and maintaining all equipment on a daily basis and reporting any issues/damages to management.
- Any other duties required of the business.

Qualifications:

Essential

- Level 1 Stand Up Paddleboarding Instructor (ASI qualification preferable, but not essential)
- Outdoor Emergency First Aid (will need to refresh if expired)
- Water Rescue Safety Award (can refresh with ASI if expired)

Desirable

- Power Boat Level 2
- Water sports teaching experience
- Knowledge of the Lake District conditions and local area
- Experience of working with school/youth groups
- Current DBS check (this role requires successful applicants to complete an enhanced DBS check if not provided)

Qualities We Are Looking For:

- Friendly, approachable, enthusiastic
 - Enjoy working on your own and part of a team
 - Passionate about the outdoors
 - Good communication skills contributing to a safe, enjoyable and professional workplace
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Assistant Responsibilities:

- Assisting with rental sessions and helping to create a great customer experience.
- You will be based at the Paddle Hut, taking bookings and setting up equipment ready for hire.
- Meet and greet customers, check them in for their activity and ensure they have completed their waiver form.
- Provide customers with the correct equipment required
- Help clean and pack down all kit/equipment each day (wetsuits, buoyancy aids, paddle boards, paddles, etc.)
- As we are a small business, flexibility and openness to a range of tasks, duties and work is essential.

Qualifications:

Essential

- None**

Desirable

- Outdoor Emergency First Aid (can enrol you on a course if expired/not got)
- Knowledge of the Lake District conditions and local area
- Current DBS check (this role requires successful applicants to complete an enhanced DBS check if not provided)

****For the right person who wants to further their passion for paddleboarding and the outdoors, there may be the potential to learn and gain qualifications while working for us.**

Benefits of Working at Paddleboard The Lakes:

- Working outdoors
- Being part of a friendly, social team
- Support to further develop your water sports career
- Be part of a like-minded community by getting involved with our SUP Socials
- Free on-site parking

Contract Type: Seasonal / Part-time (We are open April – Oct, requiring help through the busier times, such as weekends, bank holidays and school holidays)

Shifts: Weekends, Weekdays (daytimes), occasional evenings to join SUP social events.

Pay: Based on Experience & Qualifications

Expected start date: From April/May 2024



If you are interested in working in a fun outdoor environment with a company whose main focus is to be supportive, encouraging and inspiring then we would love to hear from you!

Email us at: admin@paddleboardthelakes.co.uk **or send us a message via Instagram:** [@paddleboardthelakes](https://www.instagram.com/paddleboardthelakes)